
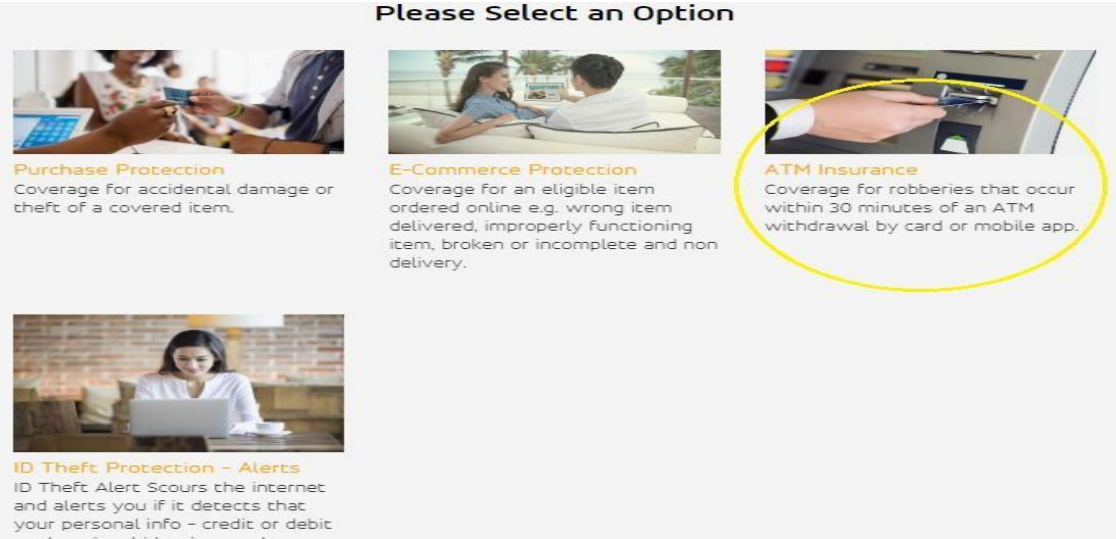
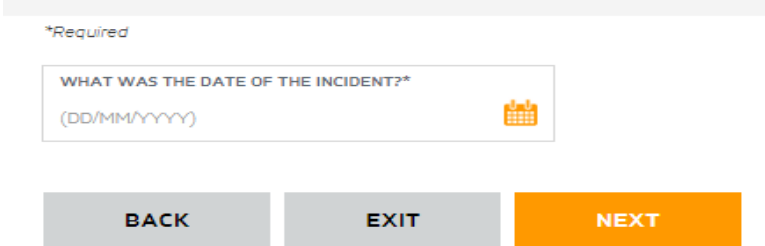

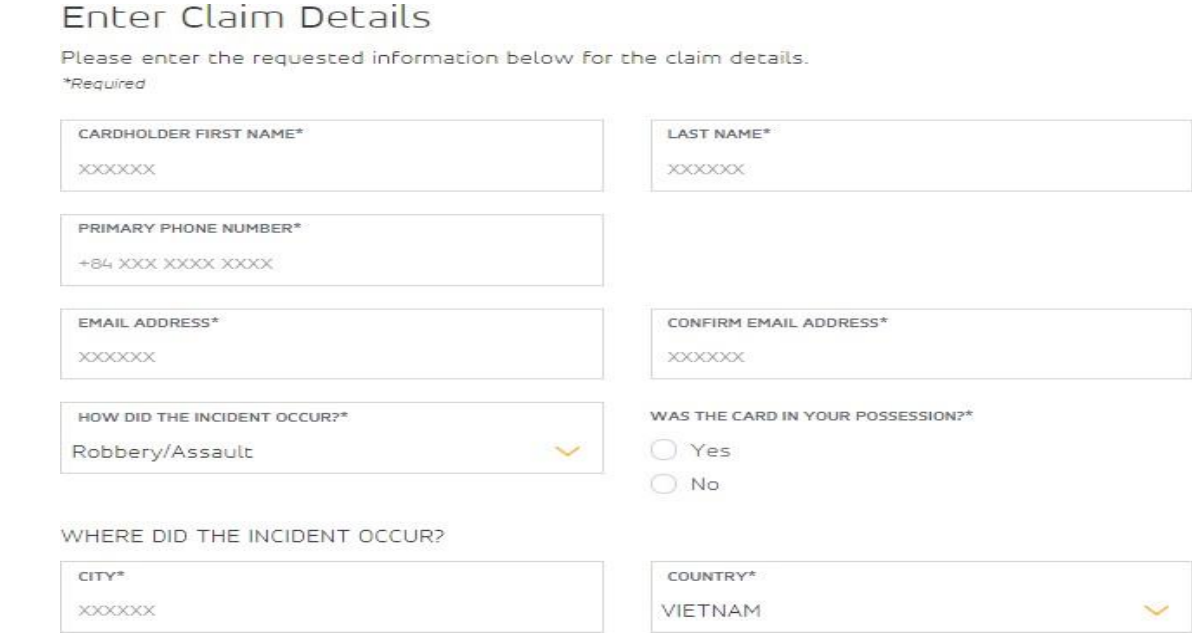




**HƯỚNG DẪN YÊU CẦU BỒI THƯỜNG
BẢO HIỂM RỦI RO SỬ DỤNG ATM**

Bước	Chi tiết
1	<p>- Chủ thẻ truy cập website: https://vn.mycardbenefits.com/</p> <p>- Nhập đầy đủ số thẻ thanh toán Mastercard, nhấn “Proceed”</p>  <p>The screenshot shows the Mastercard Card Benefits website interface. At the top left is the Mastercard logo. The main heading is "Mastercard® Card Benefits" with the tagline "Peace of Mind, Protection, Assistance". Below this is a form titled "Enter your Card Number to begin" with a text input field containing "ENTER YOUR CARD NUMBER*" and a placeholder "XXXX-XXXX-XXXX-XXXX". An orange "PROCEED" button is located below the input field. The background of the website is a scenic view of a city skyline across a body of water with a traditional boat.</p>
2	<p>Chọn “ATM Insurance” (bảo hiểm rủi ro sử dụng ATM):</p>  <p>The screenshot shows a selection screen titled "Please Select an Option". There are four options displayed with corresponding images and descriptions:</p> <ul style="list-style-type: none"> Purchase Protection: Coverage for accidental damage or theft of a covered item. (Image: A person at a counter with a laptop and a card.) E-Commerce Protection: Coverage for an eligible item ordered online e.g. wrong item delivered, improperly functioning item, broken or incomplete and non delivery. (Image: A person sitting on a sofa talking to a customer service representative.) ATM Insurance: Coverage for robberies that occur within 30 minutes of an ATM withdrawal by card or mobile app. (Image: A hand inserting a card into an ATM, with the text and image circled in yellow.) ID Theft Protection - Alerts: ID Theft Alert Scours the internet and alerts you if it detects that your personal info - credit or debit. (Image: A person sitting at a desk working on a laptop.)

3	<ul style="list-style-type: none">- Nhập thông tin về thời gian xảy ra sự việc.- Nếu thẻ giao dịch là thẻ hợp lệ, nhấn “Yes”.- Nhấn “NEXT”.  <p>*Required</p> <p>WHAT WAS THE DATE OF THE INCIDENT?*</p> <p>(DD/MM/YYYY) </p> <p>BACK EXIT NEXT</p>
4	<ul style="list-style-type: none">- Nhập các thông tin cá nhân của chủ thẻ, thông tin sự kiện xảy ra, số tiền muốn bảo hiểm và số tài khoản ngân hàng để nhận bồi thường (trong trường hợp được duyệt bồi thường)...- Nhấn “SAVE AND CONTINUE”  <p>Enter Claim Details</p> <p>Please enter the requested information below for the claim details.</p> <p>*Required</p> <p>CARDHOLDER FIRST NAME* XXXXXX</p> <p>LAST NAME* XXXXXX</p> <p>PRIMARY PHONE NUMBER* +84 XXX XXXX XXXX</p> <p>EMAIL ADDRESS* XXXXXX</p> <p>CONFIRM EMAIL ADDRESS* XXXXXX</p> <p>HOW DID THE INCIDENT OCCUR?*</p> <p>Robbery/Assault </p> <p>WAS THE CARD IN YOUR POSSESSION?*</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p>WHERE DID THE INCIDENT OCCUR?</p> <p>CITY* XXXXXX</p> <p>COUNTRY* VIETNAM </p>

	<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>PLEASE PROVIDE INCIDENT DETAILS*</p> <p>XXXXXX</p> <p style="text-align: right;">500 characters remaining</p> </div> <div style="width: 48%;"> <p>DATE THE INCIDENT WAS REPORTED TO THE ISSUER*</p> <p>XXXXXX </p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 48%;"> <p>POLICE CASE NUMBER*</p> <p>XXXXXX</p> </div> <div style="width: 48%;"> <p>POLICE STATION*</p> <p>XXXXXX</p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 48%;"> <p>DATE REPORTED TO THE POLICE*</p> <p>XXXXXX </p> </div> <div style="width: 48%;"> <p>CURRENCY*</p> <p>Select </p> </div> </div> <p style="margin-top: 10px;">In the event your claim is eligible for coverage, please provide the following details for payment remittance.</p> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 48%;"> <p>BANK NAME</p> <p>XXXXXX</p> </div> <div style="width: 48%;"> <p>BANK ADDRESS (COUNTRY/REGION)</p> <p>Select </p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 48%;"> <p>ACCOUNT HOLDER NAME</p> <p>XXXXXX</p> </div> <div style="width: 48%;"> <p>ACCOUNT NUMBER</p> <p>XXXXXX</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> CANCEL CLAIM FILING SAVE & FINISH LATER BACK SAVE AND CONTINUE </div>			
5	<p>Kiểm tra lại các thông tin</p> <h2>Review Your Claim</h2> <p>Please review the information below and make any necessary changes. To make changes, click on the Edit button next to the section name. Note: All blank fields are optional. We suggest you print a copy of this page for your records.</p> <p><i>*Required</i></p> <h3>Claim Overview</h3> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 45%; vertical-align: top;"> <p>Card Information EDIT</p> <p>CARD NUMBER XXXXXXXXXXXX8126</p> <p>WHAT WAS THE DATE OF THE INCIDENT? 17/05/2021</p> </td> <td style="width: 10%; text-align: center; vertical-align: middle;"> <p>EDIT</p> </td> <td style="width: 45%; vertical-align: top;"> <p>Claim Details EDIT</p> <p>CARDHOLDER FIRST NAME HOANG</p> <p>LAST NAME NGUYEN HUY</p> <p>PRIMARY PHONE NUMBER 8409088888888</p> <p>EMAIL ADDRESS HOANGNH8888@GMAIL.COM</p> <p>HOW DID THE INCIDENT OCCUR? Robbery/Assault</p> <p>WAS THE CARD IN YOUR POSSESSION? Yes</p> <p>CITY HO CHI MINH</p> <p>COUNTRY VIETNAM</p> </td> </tr> </table>	<p>Card Information EDIT</p> <p>CARD NUMBER XXXXXXXXXXXX8126</p> <p>WHAT WAS THE DATE OF THE INCIDENT? 17/05/2021</p>	<p>EDIT</p>	<p>Claim Details EDIT</p> <p>CARDHOLDER FIRST NAME HOANG</p> <p>LAST NAME NGUYEN HUY</p> <p>PRIMARY PHONE NUMBER 8409088888888</p> <p>EMAIL ADDRESS HOANGNH8888@GMAIL.COM</p> <p>HOW DID THE INCIDENT OCCUR? Robbery/Assault</p> <p>WAS THE CARD IN YOUR POSSESSION? Yes</p> <p>CITY HO CHI MINH</p> <p>COUNTRY VIETNAM</p>
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	<p>PLEASE PROVIDE INCIDENT DETAILS</p> <p>ATM</p> <p>DATE THE INCIDENT WAS REPORTED TO THE ISSUER 17/05/2021</p> <p>POLICE CASE NUMBER 007</p> <p>POLICE STATION HO CHI MINH</p> <p>DATE REPORTED TO THE POLICE 17/05/2021</p> <p>CLAIM VALUE 10000000.0000</p> <p>CURRENCY Vietnamese dong</p> <p>BANK NAME SACOMBANK</p> <p>BANK ADDRESS (COUNTRY/REGION) VIETNAM</p> <p>ACCOUNT HOLDER NAME NGUYEN HUY HOANG</p> <p>ACCOUNT NUMBER 06028888888</p>
<p>6</p>	<p>- Tải lên các giấy tờ tùy thân và các tài liệu liên quan, nhấn “BROWSE”, “UPLOAD”.</p> <p>- Cuối cùng, nhấn “SUBMIT” để hoàn tất và gửi yêu cầu bồi thường.</p> <p>By providing your information, you agree to the collection, use and international transfer of your Personal Information by AIG and its trusted suppliers as set out in the AIG Privacy Policy for your country and the terms and conditions of the site.</p> <p>(FULL NAME)* NGUYEN HUY HOANG</p> <p>18/05/2021 Date (dd/mm/yyyy)</p> <p>Filing a claim does not guarantee coverage.</p> <p>If you have any of the required documents listed below, you can upload them here.</p> <p>REQUIRED DOCUMENTS:</p> <p>PASSPORT OR NATIONAL IDENTITY COPY POLICE REPORT</p> <p>ATM WITHDRAWAL SLIP OR ACCOUNT STATEMENT SHOWING THE RESPECTIVE TRANSACTION (DATE/TIME AND THE AMOUNT)</p> <p>Please submit claim related documents by email to APAC.Mastercard@aig.com or utilize the upload document functionality below to submit the required claim documents.</p> <p>Additional documents may be requested upon reviewing the details of the claim.</p> <p><input type="button" value="BROWSE"/> <input type="button" value="UPLOAD"/></p>