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MOBILE BANKING USER GUIDE

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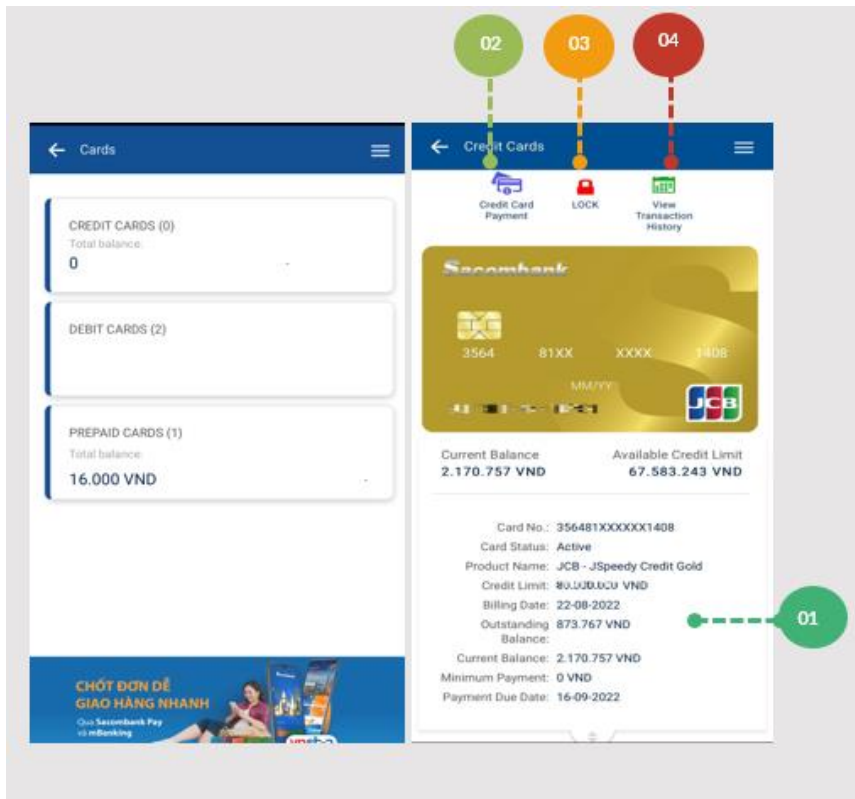
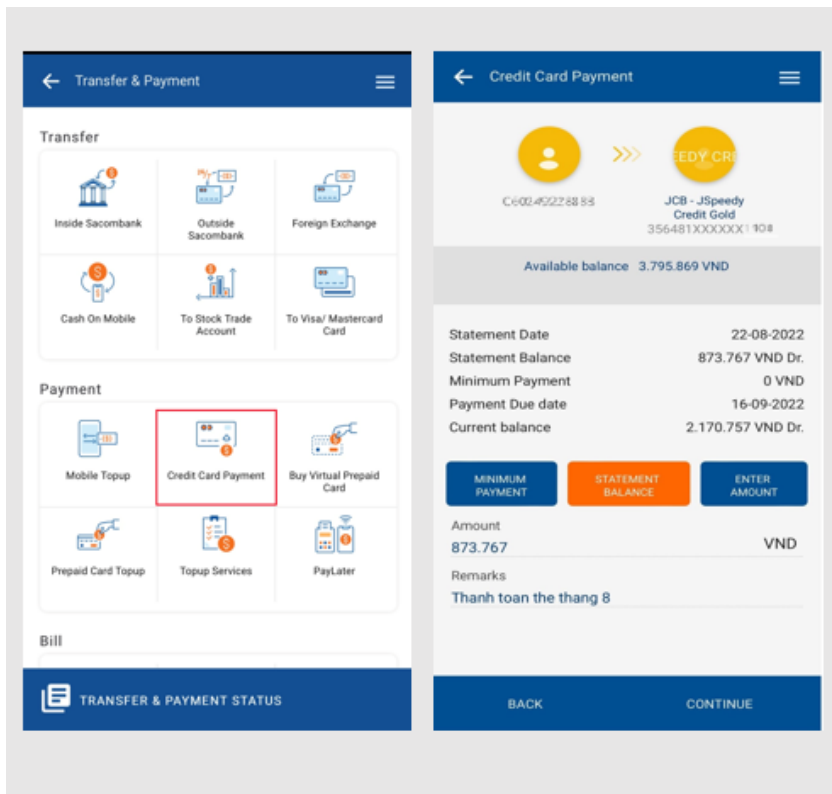## 1. Card services

CARD SERVICES

Display all of cards, including:
- o Credit card
- o Debit card
- o Prepaid card

Select **Menu > Card > Credit card** or
Dashboard > Credit > Select View detail
1. Details of card
2. Features of Card (General navigation)
   - o Credit card payment
   - o Active/ Lock/Unlock card
   - o View transaction history
3. Swipe to view the others card.

## 2. Credit card payment

CREDIT CARD PAYMENT

Paying credit card, as following 3 options below:

- o **Dashboard > Credit card > select Credit card payment**
- o **Menu > Card > Credit card > Credit card payment**
- o **Dashboard > Transfer and payment > Credit card payment**

At Credit card payment screen:
1. Select account
2. Select/ Input card number to be paid
3. Pay for credit card yourself, application will display current balance, customer can pay for **minimum payment, statement balance** or **enter amount.**

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3. Active, lock, unlock card
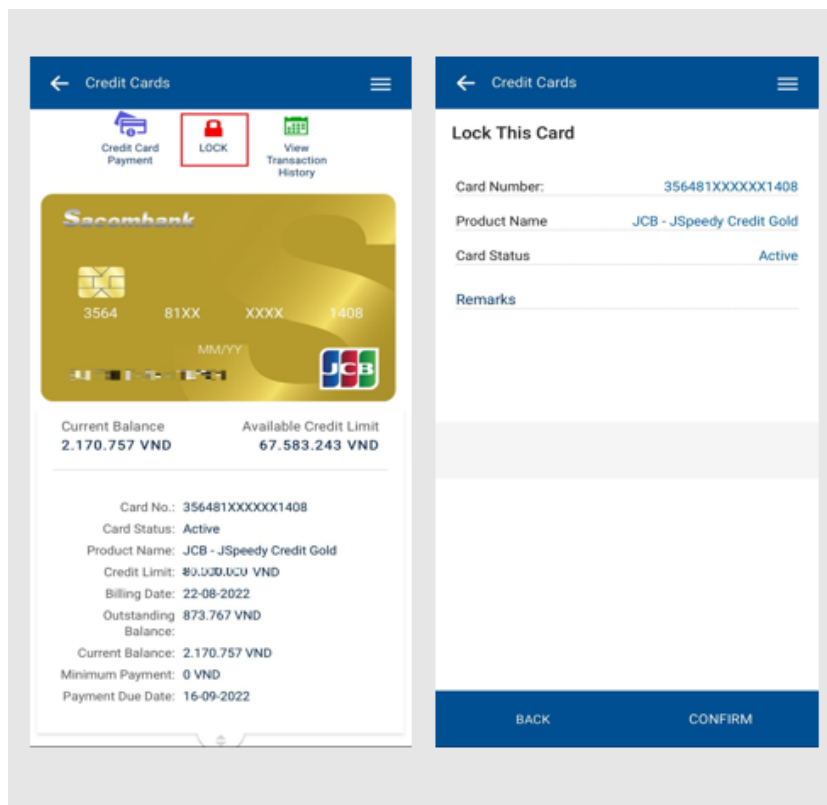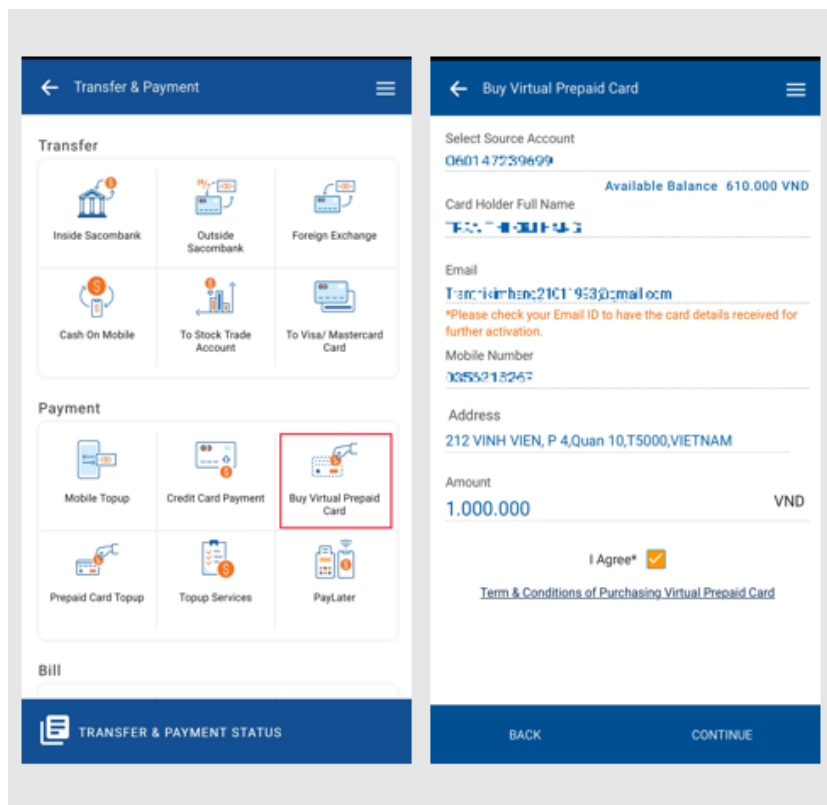

ACTIVE/ LOCK/ UNLOCK CARD

Updating card status, as following 2 options below:

○ Select **Menu > Card > Credit card**

○ **Dashboard > Credit card**
1. It will be dislayed **Active/Lock/ Unlock** icon based on card status.
2. Tap **Continue** button to go to the confirmation screen
3. Complete request with registered authentication

4. Buy virtual prepaid card

BUY VIRTUAL PREPAID CARD

Buy Virtual Prepaid card, as following 2 options below:
○ Select **Menu > Transfer & Payment > Buy virtual prepaid card**
○ **Dasboard > Transfer & Payment > Buy virtual prepaid card**

At Initiation screen:
1. Select/Input Required information
2. Put a tick **I agree** on Terms and Conditions , Tap **Continue** button to go to the confirmation screen
3. Complete transaction with registered authentication

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5. Prepaid card topup

PREPAID CARD TOPUP

Topup Prepaid card, as following 2 options below:

o Select **Menu > Transfer & Payment > Prepaid Card Top Up**
o **Dashboard > Transfer & Payment > Prepaid Card Top Up**

At initiation screen:
1. **Select account** to initiate transaction
2. **Select receiving account**
3. **Input Amount and Remarks**
4. Tap **Continue** button to go to the confirmation screen.
5. Complete transaction with registered authentication